



Signtronix, Inc.  
1445 W. Sepulveda Blvd.  
Torrance, CA 90501

Attn: Gary Jennings - Sales

Dear Gary,

I wanted to drop you a note and let you know how well my sign is working now. Just shortly after we installed our new sign, I noticed an increased number of new customers coming into my office looking to get their cars repaired. When I asked how they found out about us, some said they came in from recommendations from a friend, but most of them told me it was because of the sign. I will have to admit that I was somewhat skeptical when you told me that this would happen. But, you were right about the extra business it created and I'm happy I bought it. The sign was well worth the investment, my return has been unreal!

As you know, the Lexan panels in my sign were blown out by Hurricane Katrina. There was so much damage to everything here, I was surprised that the frame and pole was still left standing. You said the company would take care of it, and they did. I was so glad the new panels you ordered for me were covered under warranty and once again you were right, they were sent rush delivery within 10 days and all I paid was a small shipping charge.

I'm very "gun shy" about buying anything from salespeople who come into my business trying to sell me something because of all the shady people and their fly by night schemes. I wish every thing that I buy were this easy and everyone were as honest as you guys are. Thanks for being up front and honest and selling a superior product. I have only seen a few signs as nice as mine, it is really worth the cost!

Best regards,

**Chuck Coats**  
Chuck Coats Automotive  
Gulfport, MS

